



NORTH COAST HOLIDAY PARKS URUNGA HEADS WINS TOP AWARD

Staff at North Coast Holiday Parks (NCHP) Urunga Heads are jumping for joy today after winning a top award for excellence at the Caravan and Camping Industry Association (CCIA) & Manufactured Housing Industry Association's (MHIA) 'Annual Awards of Excellence' held in the Hunter Valley this week.

NCHP Urunga Heads took out the prestigious award in the category of *Best Holiday Park North Coast (100 sites or less)* in a night that celebrated the best of the best in the caravan and camping industry across the state.

NSW Crown Holiday Parks Trust (CHPT) CEO Steve Edmonds said the relationship of the Trust with the local Council and Chamber of Commerce has been a great success at Urunga and one that the Trust continues to roll out in local communities that NSW CHPT Parks and Reserves are located in.

"This award also demonstrates the ongoing commitment that the Park's Managers, Shane and Debbie Dunlop and their team at Urunga Heads have towards providing the best possible experience for guests," Mr Edmonds said.

"The team at Urunga Heads always go the extra mile to ensure park guests are taken care of so it's no surprise that they have received this top industry accolade.

"The caravan and camping holiday is part of the Australian way of life and the team at Urunga Heads is to be congratulated for providing a first class holiday destination that families can enjoy for many years to come."

NCHP Urunga Heads was also a finalist in the 2012 Corporate Trust Managers Award and has received a Silver Gumnut Award in recognition of their commitment to sustainable business practices. An initiative of the NSW CCIA, the Gumnut Awards is a progressive rating scheme for parks, which recognise demonstrated commitment to sustainable environmental and socially responsible management.

NCHP Urunga Heads was also nominated for the 2012 Awards of Excellence in the Best 3.5 to 4 Star North Coast Park.

The Mayor of Bellingen Shire Council, Cr Mark Troy said "this is a fantastic achievement and serves to highlight just how fortunate we are to have a tourist operation of such a high standard right here in the Bellingen Shire."

NCHP Urunga Heads Manager Shane Dunlop said he was happy to receive the Award as his wife Debbie and his staff have a lot of pride in the Park and consistently work really hard to keep the Park the best it can be. "Our guests are always our priority," Mr Dunlop said.

"We have also been working in conjunction with the Urunga Chamber of Commerce to reinvigorate the foreshore reserve removing an aged playground and opening the area up for public use which is enjoyed by hundreds of people on a weekly basis."

“New BBQ facilities, a brand new playground and exercise equipment for Park guests and the public to enjoy have all been installed which are wildly popular.”

President of the Urunga Mylestom Chamber of Commerce Steve Allan said this Award was great recognition for the fantastic team that Shane and Debbie have at NCHP Urunga Heads.

“Chamber has worked closely with Urunga Heads to build on the beautiful, natural assets of the twin river estuary,” Mr Allan said. “As the Park is situated between the town centre and the famous Urunga Boardwalk, it really is our “City to Surf” connection and I’m delighted to see this Award for Excellence being presented to such a prominent Urunga facility.”

“The Urunga Heads Park is a true destination which attracts many return visitors; my congratulations to the entire team!”

North Coast Holiday Parks Urunga Heads has 21 cabins and 96 short-term caravan & camping sites. It is located in the heart of Urunga village, on the edge of the Urunga lagoon just 30 minutes South of Coffs Harbour.

A full list of activities, accommodation and rates are available at www.northcoastholidayparks.com.au and the latest Park updates can be found at www.facebook.com/UrungaHeadsHP.

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